

SILKBALANCE SPA CARE GUIDE

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SilkBalance allows you to enjoy your spa without the hassle, work, and extra time it takes to achieve, soft, balanced and odor-free spa water.

Please keep this guide in a safe place so you can easily find it for questions that arise in the future. If you need additional help, please call our spa Customer Service team seven days a week at 855-308-2149 or visit us at masterspaparts.com.



SETTING UP YOUR SPA WITH SILKBALANCE

If you've never used SilkBalance chemicals before, follow the below instructions before switching over:

1. Remove all filters and any ancillary items. This is a good time to clean and rinse your filters.
2. Pour entire bottle of **SilkBalance Clean Start Plumbing Line Cleaner** directly into the water. (You should use this product once a year.)
3. Run all jets on high for 30 minutes. This is most effective when water is above 90 degrees.
4. Drain all water from your hot tub. Then, flush plumbing lines by putting a hose in the top jet. Rinse/wipe shell of any residue.
5. Refill spa with clean water. Reinstall filters and ancillary items.
6. Setup your spa with **SilkBalance**.
(Instructions found to right)

SETTING UP YOUR SPA:

- 1: Fill your spa with clean, hard water. You never want to use more than 50% softened water when filling your spa.
- 2: Adjust your pH, alkalinity, and sanitizer to the correct ranges (*See Ideal Water Balance table on next page.*)
- 3: Add **SilkBalance products** to your spa:
 - **Water Conditioner** (If less than 399 gallons) add 3oz weekly.
 - **Water Conditioner** (If more than 400 gallons) add 4oz weekly.
 - **SilkBalance Gems** - add 1 Gem weekly into the filter compartment.

IMPORTANT TIPS:

- ALWAYS ADD **SILKBALANCE** ON THE SAME DAY EVERY WEEK.
- ALWAYS MAINTAIN SANITIZER IN THE RECOMMENDED RANGE.

WEEKLY SPA MAINTENANCE

By following this weekly spa maintenance routine, your skin will be soft after every spa session. You will enjoy clean and clear, odor free spa water - while using minimal amounts of harsh chemicals. Indulge in the best spa water experience possible!

1. Once per week, use the **SilkBalance Water Conditioner**. The amount of liquid to put in your spa depends on its size.

Use 3 oz. if under 399 gallons, and 4 oz. if over 400 gallons.

2. Use **SilkBalance Shock Gems** after every soak in conjunction with any sanitizer you typically use. Toss one Gem in for 1-2 people, and two Gems in for 3 or more people.

- Put Gem into the filter compartment
- Run jets on high and watch the Shock Gems

HELPFUL TIPS

- Add **SilkBalance** to your spa on the same day every week to manage and maintain pH and Alkalinity.
- Always maintain a recommended sanitizer in the range (as shown in Ideal Water Balance Chart Above).
- Use **SilkBalance Clean Start Plumbing Line Cleaner** at every drain/refill to deep clean your spa plumbing line.
- Toss in 1 or 2 **SilkBalance Shock Gems** into the filter compartment after each time you use your spa to eliminate odors and maintain sparkling clear water.

THE IDEAL WATER BALANCE

Test	Ideal Range
Free Chlorine	3 to 5 ppm
pH	7.2 - 7.6
Total Alkalinity	80 - 120 ppm
Hardness	100 - 250 ppm
Salt Sanitizer	2 - 4 ppm
pH	7.2 - 7.6
Total Alkalinity	40 - 120 ppm
Hardness	25 - 75 ppm
Bromine	4 - 6 ppm
pH	7.2 - 7.6
Total Alkalinity	80 - 120 ppm
Hardness	100 - 250 ppm
Biguanide	30 - 50 ppm
pH	7.4 - 7.6
Total Alkalinity	80 - 120 ppm
Hardness	200 - 400 ppm

STILL HAVE QUESTIONS ABOUT HOW TO USE SILKBALANCE IN YOUR SPA? CALL MASTER SPA PARTS TODAY AT (855) 308-2149